



May 2024

HITCHIN BOYS' SCHOOL
An Academy Trust

Dear Parents/Carers

Cashless Catering System

We are writing to provide you with details of our cashless catering system. This system is designed to serve food quickly and efficiently and has helped to reduce queues. It also allows us to update WisePay so that Parents and Carers are able to see the balance remaining on an account and details of their child's spending and purchases.

The system uses the latest biometric technology. This scans the student's finger, generating a unique number that is used in the system to identify your child and allow them to spend money from their cashless account. The fingerprint image is not stored and cannot be used by any other system. The system is in use in many schools around Hertfordshire and the rest of the country.

The information from your child that we wish to use is referred to as 'biometric information'. Under the Protection of Freedoms Act 2012 (sections 26 to 28), we are required to notify each parent of a child and obtain the consent of at least one parent before being able to use a child's biometric information for an automated system. The attached sheet explains what this information is and how it is used at Hitchin Boys' School. There are also details of our legal obligations.

The process for students to register and use the system will be as follows:

1. Registration of student biometric data into the system. The student's cashless account is set up and their finger scanned to associate the student with their account. This will be arranged in school at the beginning of next term.
2. Top ups. There is no change to the current system whereby parents pay on-line via the school's WisePay system and this is credited to the student's account.
3. Paying for items. The student chooses items from the dining room and scans their finger at the till. This displays their name, photo and account balance to the till operator who then enters the cost of their food items. The total is deducted from the account and the transaction is then complete.

In order for your child to make purchases from the schools catering facilities going forward, we require digital consent from parents to register students on the new biometric system. Please complete the New Starter Form to allow us to set up your child with a cashless account.

If any parent has questions or concerns regarding the system, please contact the school.

Yours sincerely

D Ivory-Webb
School Business Manager

Head Teacher: Mr T E Bennett

Biometric Information – the facts (and reassurances)

Biometric information is information about a person's physical or behavioural characteristics that can be used to identify them, for example, information from their fingerprint.

This information is used as part of an automated biometric recognition system. This system will take measurements of the person's fingerprint and convert these measurements into a template to be stored on the system. An image of the fingerprint is not stored, only an encoded extract. The template (i.e. measurements taken from the fingerprint) is what will be used to activate the account.

Specific to our system – a partial image of each person's finger is uploaded and then stored in an encrypted form only on the PC running the till screens and the connected image recognition units. It does not send any information back to the school database. This partial image cannot be used for any other purpose. Usually, only the index finger of the right hand has a partial image taken, which is then converted into a number to be used for identification.

The use of the biometric system for catering purposes is sometimes confused with the use of biological material and biometric data in the criminal or terrorism context. The biometric systems in use in education do not precisely identify individuals in the general population in the way that police fingerprinting may do. The system merely distinguishes between different students well enough to charge the correct ones for their purchases. The data is not available anywhere else, it is a closed system and the data is only used in this setting. An individual's biometric data is almost impossible to replicate making it a secure means of identification.

The law places specific requirements on schools when using personal information, such as biometric information, about students for the purposes of an automated biometric recognition system. For example:

- (a) the school cannot use the information for any purpose other than those for which it was originally obtained and made known to the parents;
- (b) the school must ensure that the information is stored securely;
- (c) the school must tell you what it intends to do with the information;
- (d) unless the law allows it, the school cannot disclose personal information to another person/body – you should note that the only persons/bodies that the school wishes to share the information with is Live Register, the system supplier. This is necessary in order to run the system.

Providing your consent/objecting

As stated above, in order to be able to use your child's biometric information, the written consent of at least one parent is required. However, consent given by one parent will be overridden if the other parent objects in writing to the use of their child's biometric information. Similarly, if your child objects to this, the school cannot collect or use their biometric information for inclusion on the automated recognition system.

You can also object to the proposed processing of your child's biometric information at a later stage or withdraw any consent you have previously given. This means that, if you give consent but later change your mind, you can withdraw this consent. Please note that any consent, withdrawal of consent or objection from a parent must be in writing.

Even if you have consented, your child can object or refuse at any time to their biometric information being taken/used. Their objection does not need to be in writing. We would appreciate it if you could discuss this with your child and explain to them that they can object to this if they wish.

The school is also happy to answer any questions you or your child may have.

If you do not wish your child's biometric information to be processed by the school, or your child objects to such processing, the law says that we must provide reasonable alternative arrangements for children who are not going to use the automated system to pay for food in the dining room. With the new catering payment system, anyone without consent can be issued with a 5 digit PIN number to be used at the till.

If you give consent to the processing of your child's biometric information, please complete the Data Collection Google Form to allow us to set up your child with a cashless account.

Please note that when your child leaves the school, or if for some other reason they cease to use the biometric system, their biometric data will be securely deleted.

Further information and guidance

This can be found via the following links:

Department for Education's 'Protection of biometric information of children in schools – Advice for proprietors, governing bodies, head teachers, principals and school staff':

<https://www.gov.uk/government/publications/protection-of-biometric-information-of-children-in-schools>